

## Help Desk Spring 2019 Schedule

TIME	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
8:00 AM - 9:00 AM					
9:00 AM - 10:00 AM	Priscilla	Priscilla	Thuba	Priscilla	Thuba
10:00 AM - 11:00 AM					
11:00 AM - 12:00 PM					
12:00 PM - 1:00 PM					
1:00 PM - 2:00 PM			Priscilla		Closed
2:00 PM - 3:00 PM	Thuba	Thuba		Thuba	
3:00 PM - 4:00 PM					
4:00 PM - 5:00 PM					
5:00 PM - 6:00 PM					

While both Help Desk Associates are comfortable assisting in all business topics, each has areas that they are more comfortable and knowledgeable in. These are identified below with X. You can use this chart to help identify the associate who would most likely be able to help

Topic	Priscilla	Thuba
Accounting	X	X
Business - General	X	X
Business - Management	X	X
Business - Marketing	X	X
Business - Quantitative (Bus. Analytics, Project Mgmt., Operations Mg		X
Business - Statistics	X	
Business Communications	X	
Business Professional Writing	X	
Economics		X
Finance		X
Risk Management Insurance		X