


## iPhones/iPads/iPods using iOS 13 and higher

**A new security feature randomizes the MAC address to prevent Wi-Fi tracking. This is not compatible with Shepherd's registration wireless WPA2 Enterprise network security. To turn it off, please do the following:**

- 1) Open the Settings app, then tap Wi-Fi.
- 2) Tap the information button  next to the registration network.
- 3) Slide the button next to Private Address to turn it off.



Then follow the instructions below.

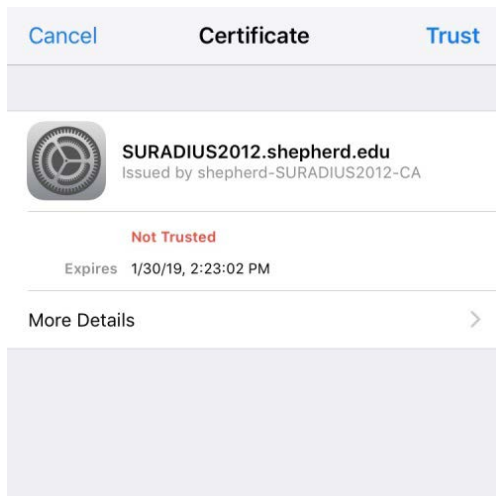
- 1) Open settings



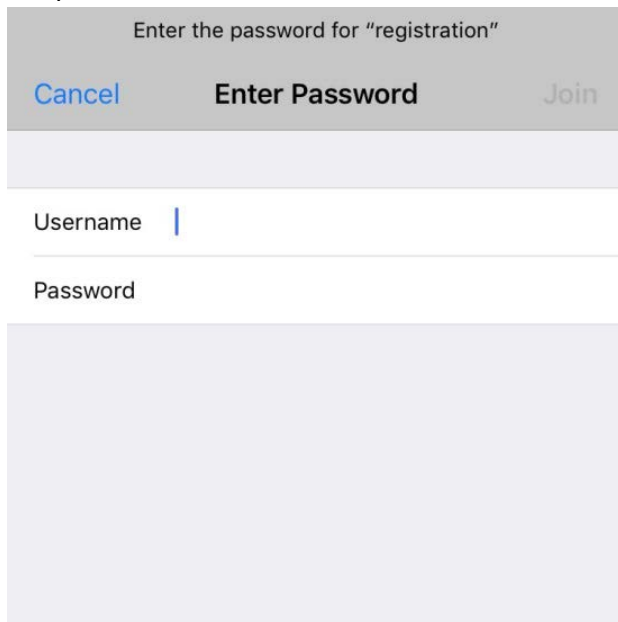
2) Select "registration" under the Wi-Fi tab



3) Trust the certificate setting



4) Enter user credentials – Your username (everything before @rams.shepherd.edu) and your password.

A screenshot of a registration form. At the top, a grey header bar contains the text "Enter the password for 'registration'" in the center. Below the header, there are three buttons: "Cancel" on the left, "Enter Password" in the center, and "Join" on the right. Below the buttons is a light grey horizontal bar. Underneath that, there are two input fields. The first is labeled "Username" and has a vertical cursor bar. The second is labeled "Password" and is currently empty. Below the password field is a large, empty light grey rectangular area.

5) Go to [registration.shepherd.edu/registration](http://registration.shepherd.edu/registration). Enter you username and password. Once scan is finished, close the browser. You may have to turn WiFi off and back to reconnect.