

## **COB Help Desk Fall 2022 Schedule**

### **White Hall Room 213**

<b>TIME</b>	<b>MONDAY</b>	<b>TUESDAY</b>	<b>WEDNESDAY</b>	<b>THURSDAY</b>	<b>FRIDAY</b>
8:00 AM - 9 AM					
9:00 AM - 10:00 AM	Sara Nicole	Sara Nicole	Nicole	Sara Nicole	Sara, Nicole
10:00 AM - 11:00 AM	Sara, Nicole	Sara, Nicole	Nicole	Sara, Nicole	Sara, Nicole
11:00 AM - 12:00 PM	Sara, Nicole	Sara, Nicole	Nicole	Sara, Nicole	Sara, Nicole
12:00 PM - 1:00 PM	Sara, Nicole	Sara, Nicole	Nicole	Sara, Nicole	Sara, Nicole
1:00 PM - 2:00 PM	Sara	Sara		Sara	Sara
2:00 PM - 3:00 PM					
3:00 PM - 4:00 PM					
4:00 PM - 4:30 PM					
5:00 PM - 6:00 PM					

While both Help Desk Associates are comfortable assisting in all business topics, each has areas that they are more comfortable and knowledgeable in. These are identified below with X. You can use this chart to help identify the associate who would most likely be able to help with your questions.

<b>Topic</b>	<b>Nicole</b>	<b>Sara</b>
Accounting	X	X
Business - General	X	X
Business - Management	X	X
Business - Marketing	X	X
Business - Quantitative (Bus. Analytics, Project Mgmt., Operations Mgmt.)	X	X
Business - Statistics/Quantitative Methods	X	X
Business Communications	X	X
Economics	X	X
Finance	X	X