

COB Help Desk Spring 2023 Schedule
White Hall Room 213

TIME	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
8:00 AM - 9 AM	Nicole	Nicole	Nicole	Nicole	Nicole
9:00 AM - 10:00 AM	Sara, Nicole	Sara, Nicole	Sara, Nicole	Sara, Nicole	Sara, Nicole
10:00 AM - 11:00 AM	Sara, Nicole	Sara, Nicole	Sara, Nicole	Sara, Nicole	Sara, Nicole
11:00 AM - 12:00 PM	Sara, Nicole	Sara, Nicole	Sara, Nicole	Sara, Nicole	Sara, Nicole
12:00 PM - 1:00 PM	Sara, Nicole	Sara, Nicole	Sara, Nicole	Sara, Nicole	Sara, Nicole
1:00 PM - 2:00 PM	Sara	Sara	Sara	Sara	Sara
2:00 PM - 3:00 PM					

While both Help Desk Associates are comfortable assisting in all business topics, each has areas that they are more comfortable and knowledgeable in. These are identified below with X. You can use this chart to help identify the associate who would most likely be

Topic	Nicole	Sara
Accounting	X	X
Business - General	X	X
Business - Management	X	X
Business - Marketing	X	X
Business - Quantitative (Bus. Analytics, Project Mgmt., Operations Mgmt.)	X	X
Business - Statistics/Quantitative Methods	X	X
Business Communications	X	X
Economics	X	X
Finance	X	X