Policy	Patch Management Policy
Impact	Data, Technology, and IT Resources
Responsible Office	IT Services
Created	June 4, 2025
Reviewed	June 23, 2025
Approved by	VP for Finance and Administration
Version	25.1

PATCH MANAGEMENT POLICY

PURPOSE

Shepherd University's Patch Management Policy is intended to establish standards for managing patches to critical systems. See also Change Management Policy.

POLICY

Whenever feasible, systems are allowed to self-update.

Please see the Change Management Policy for specifics on the Banner system and the process used for patches and updates.

Windows updates are triggered through an automated software scan that updates computers without the latest patch.

SCOPE OF AFFECTED PARTIES

This policy applies to all users, such as students, faculty, staff, or affiliates of Shepherd University accessing Shepherd University IT resources.

ROLES & RESPONSIBILITIES

CIO/CISO – Information Privacy Officer

- Oversee and administer this policy.
- Provide authorization and direction to IT Services staff in accordance with this policy.

IT Services Staff

- With appropriate authorization, take directed action in accordance with this policy to preserve, secure, and protect the interests of Shepherd University.

RELATED

Data Classification Policy