

Higher Learning Commission Student Survey Results

Shepherd University
(N=159)

Please rate your level of agreement with the following statements. If the statement does not apply to you, please mark the "Not Applicable" button.

Question	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Mean	Total
The communication I received from the school about the overall enrollment process was clear	5	3	23	75	50	4.04	156
I received clear information as to how much my education would cost	8	18	25	68	37	3.69	156
A school financial aid officer provided financial aid counseling to help me understand the responsibilities of borrowing money to finance my education	11	38	32	34	21	3.12	136
The school worked with me to identify an academic program that met my goals	5	17	35	48	38	3.68	143
An academic advisor provided me with accurate information about the requirements necessary to fulfill my course of study	6	12	9	46	85	4.22	158
An academic advisor was available to help me with questions about my course of study	5	5	11	53	84	4.30	158
I was placed at the appropriate course level that matched my academic preparation	2	8	10	63	73	4.26	156
I am satisfied with the progress I am making toward completing my degree	5	3	13	53	84	4.32	158
Course content is appropriately challenging for my program of study	3	8	19	66	63	4.12	159
Courses required to complete my degree are available when I need to take them	10	20	21	63	44	3.70	158
Faculty who teach provide helpful instruction	3	8	14	68	66	4.17	159
Faculty are available when I need help	2	3	17	66	70	4.26	158
Faculty who teach are knowledgeable about their subject areas	1	3	7	66	82	4.42	159
When I have non-academic questions, I can reach someone who can help me in a timely way	5	8	23	67	50	3.97	153
Overall, I am satisfied with my experience at the school	5	9	19	71	55	4.02	159